3138–Replace Technology for About.IllinoisState Website Change Request Summary

Change Record: 3138

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### Change requested:

About.Illinoisstate.edu is a web-based website system that is available to all Illinois State faculty and staff for creating personal pages, to small organizations within Illinois State, and to temporary events like conferences, free of charge so that they can have their own personal website.

Currently there is a need to change About.illinoisstate.edu service to a different backend system, since Microsoft is no longer going to support the current Share Point version used by about.illinoistate.edu. Administrative technologies will need to host, implement and maintain the solution while also serving as the second level support team for maintaining the functionality and CAS-IT functions as the first tier/front line support team.

A group of faculty and staff from multiple colleges and AT are determining the requirements of a replacement system. This group would be able to make a recommendation for a viable replacement.

### What problem will be solved by the change?

About.IllinoisState.edu can continue to host and provide free personal websites/web pages to faculty/staff and other small organization within University which would need their own web presence in a way that is compliant to the University policies and state and federal accessibility laws.

### When is the change needed?

This change should be implemented prior to sun setting on-premise Share Point 2010.

### What is the impact to the unit if the change is not made?

Currently, about 300 websites use this service, almost all of those sites all are faculty profile sites, which are used for recruitment efforts and reputation management. Some of the sites are small organization sites like student groups or event sites.

If a change is not made soon, then there will be an additional influx of requests raised to the web office for custom website site creation, which they currently do not have capacity to handle due to their existing workload. The University will no longer be able to provide legitimate options for faculty to create their personal website, which are compliant with university policies and state and federal accessibility laws. Often faculty will go and sign up for a third party solution which are neither compliant with the university policies nor follow the ADA and Illinois Information Technology Accessibility Act and implementing the solution will help avoid these situations.

### What is the impact to the University if the change is not made?

Department will have a hard time recruiting quality students and faculty. There could also be legal implication of faculty creating websites through third party vendors which do not meet University standards or laws.

### Description of change needed

### What type of change is involved?

### Are there any available workarounds?

There might be some third party options for creating website but they might not confer to the University policy on security.

### Are there any dependencies that must be in place prior to this change going into production?

All the dependencies are already in place.

### What types of staff are needed to make this change?

### Effort estimates: